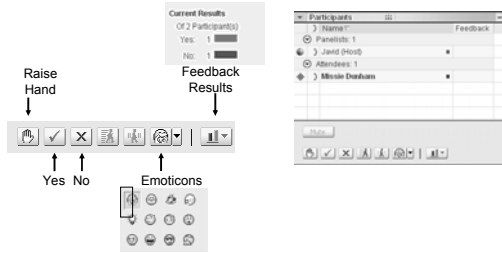


Updating Your Family PACT Provider Enrollment and Profile

Robert Shorter
Office of Family Planning
Health Program Specialist I
August 31, 2010

Tools you can use - Feedback Toolbar



Floating Toolbar

- ▶ Use the floating toolbar to communicate in today's session.



Introductions

Robert Shorter
Office of Family Planning
Health Program Specialist I

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Provider Information Updates With Medi-Cal

- ▶ Must maintain accurate information with Medi-Cal
 - Report any modifications in information previously submitted and/or documentation within 35 days of the change
 - Most changes use the Medi-Cal Supplemental Changes form (DHCS 6209)
 - Mailing address, pay to address, phone, business hours
 - NPI (National Provider Identification) assigned to one or more locations, etc.

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Other Provider Information Updates With Medi-Cal

- ▶ All clinic sites, individual providers and group practices, etc. have an NPI number.
 - Need to update current clinical providers under each NPI # with Medi-Cal.
- ▶ Change of Ownership requires re-application to Medi-Cal and Family PACT.

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Why is Up To Date Provider Information Important

- ▶ It is required by Statute
- ▶ Family PACT uses the Medi-Cal Provider information to:
 - Provide location/hours, etc. of Family PACT providers to Family PACT clients via zip code locators.
 - Snail mail – Newsletters, Clinical Practice Alerts, Family PACT workshops, webcasts, etc.

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Re-Enroll as a Family PACT Provider

You must re-enroll as a Family PACT Provider if the following changes occur:

- ▶ A Solo Provider becomes a Group Provider
- ▶ A Group Provider converts to a Community Clinic
- ▶ A Community Clinic (CMM) becomes a Federally Qualified Health Center (FQHC), a Rural Health Center (RHC) or an Indian Health Center (IHC)

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Family PACT Re-Enrollment Process

- ▶ Be enrolled in Medi-Cal
- ▶ Attend an Orientation and Update (O&U) session [W&I Code 24005(k)] and
- ▶ Receive O&U Certificate of Attendance signed by the authorized practitioner

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Family PACT
 Planning, Access, Care and Treatment


Certificate of Attendance




Certificate of Attendance
 California Family PACT Program
 (Planning, Access, Care and Treatment)

Family PACT Provider Orientation and Update Session

This original Certificate must be returned to California Department of Public Health, Office of Family Planning, Family PACT Provider Enrollment along with completed Application Forms in order to enroll in the Family PACT Program. Retain the attached copy for your records.



Legal Provider Name	National Provider Identifier (NPI)
Service Site Street Address	Name of Practitioner Authorized to Receive Certificate of Attendance (Please Print) 
Service Site City, State, Zip Code	Signature of Authorized Practitioner
State Representative	Date

California Department of Public Health, Office of Family Planning
 (Certificate valid for one year from issue date)

OPF June 2016 No. 1010

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Family PACT
 Planning, Access, Care and Treatment

Provider Re-Enrollment Process

- Family PACT enrollment forms - available at www.familypact.org or
- Call Robert Shorter, Provider Enrollment at (916) 324-0389 and ask for an application package.
- Information on Family PACT application must be the same as in [Medi-Cal's Provider Master File](#)

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Family PACT
 Planning, Access, Care and Treatment

Provider Re-Enrollment Process

- Submit Original Certificate of Attendance with application
- Keep a copy of all documents submitted for your records

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Provider Re-Enrollment Process

The application package consists of:

- ▶ Family PACT Application – CDPH 4468
- ▶ Family PACT Agreement – CDPH 4469
- ▶ Practitioner Agreement(s) – CDPH 4470
(Not required for CMM, FQHC, RHC, IHC & government agencies)
- ▶ Disclosure Statement – CDPH 4471
 - (Read instructions carefully)
- ▶ **Include documentation:**
 - Original signed Certificate of Attendance
 - Copies of Licenses, Tax ID, etc.

Provider Re-Enrollment Process

▶ Mail Application Package to:

California Department of Public Health
MCAH/OFP
Family PACT Provider Enrollment
1615 Capitol Avenue, MS 8400
P.O. Box 997420
Sacramento, CA 95899-7420

Provider Re-Enrollment Process

Application approved, you will receive:

- Letter confirming enrollment and the effective date - **Can't serve Family PACT clients until that date.**
- Starter Kit
- Initial supply of HAP cards and Client Eligibility Forms

Application denied, you will receive:

- Your application with a letter from Family PACT Provider Enrollment



Thank you!

For questions contact:

- ▶ Robert Shorter at (916) 324-0389 or robert.shorter@cdph.ca.gov

Visit the Family PACT website at www.familypact.org

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Questions?

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Evaluation and Other Forms

At the conclusion of session complete:

1. Evaluation Form
2. Sign-in Sheet

Forms can be downloaded at the end of this session by file transfer.

Those without web access can get forms by calling 1-877-FAMPACT

Thank You!

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