

Client Eligibility and Enrollment Program Evaluation

Statewide Webcast

January 19, 2010

FAX Completed Evaluation to 510-625-9307

Name (Please Print)					
Primary Responsibility:					
Physician <input type="checkbox"/> NP/PA/CNM (circle one) <input type="checkbox"/> Nurse <input type="checkbox"/> Administrator <input type="checkbox"/> Billing <input type="checkbox"/>					
Front Office <input type="checkbox"/> Back Office <input type="checkbox"/> Health Educator/Counselor <input type="checkbox"/> Other <input type="checkbox"/>					
a. Information was new to me				<input type="checkbox"/> Yes	<input type="checkbox"/> No
b. Information was relevant to my work				<input type="checkbox"/> Yes	<input type="checkbox"/> No
Comments:					
2. Please rate your ability or knowledge before and after this course					
a. Describe which clients are eligible and which clients are not eligible for Family PACT program services.					
	low			high	n/a
	1	2	3	4	
Before the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Describe how to assess a client's eligibility for Family PACT services.					
	low			high	n/a
	1	2	3	4	
Before the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Accurately complete a Client Enrollment Certification form.					
	low			high	n/a
	1	2	3	4	
Before the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Activate, reactivate or deactivate a client's HAP card through one of the three systems available..					
	low			high	n/a
	1	2	3	4	
Before the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After the course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Overall Evaluation					
a. Please rate the entire course	<input type="checkbox"/> Poor	<input type="checkbox"/> Fair	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	
b. Please rate the usefulness of course materials and resources	<input type="checkbox"/> Poor	<input type="checkbox"/> Fair	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	
c. Please rate the web-based format of this course	<input type="checkbox"/> Poor	<input type="checkbox"/> Fair	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	
d. Please rate the registration process	<input type="checkbox"/> Poor	<input type="checkbox"/> Fair	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	
e. Please rate your impression of the speakers					
Regina Zerne, MS, OFP/Health Program Specialist I	<input type="checkbox"/> Poor	<input type="checkbox"/> Fair	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	
Nancy Eastlund, HP Enterprise Services/Training Specialist	<input type="checkbox"/> Poor	<input type="checkbox"/> Fair	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	
As a result of this course I will:					
This course could be improved by:					