

Family PACT Assistance – Just A Phone Call Away!

Provider Technical Assistance

Family PACT Provider Enrollment/Changes

Family PACT Provider Enrollment
PHONE: (916) 324-0389

Family PACT Issues/Questions

Office of Family Planning
PHONE: (916) 650-0414

POS/Internet/AEVS

Point of Service, Internet, Automated Eligibility Verification System
Help Desk
PHONE: (800) 427-1295

Family PACT Provider Support

Billing, Coding, Reimbursement/Claims, Client Transactions, Field Representatives, Lab Services, Reservation System (LSRS), etc.
Telephone Service Center
PHONE: (800) 541-5555

Medi-Cal Provider Enrollment/Changes

Medi-Cal Provider Enrollment
PHONE: (916) 323-1945

Medi-Cal Provider Support

Telephone Service Center
PHONE: (800) 541-5555

Provider Training and Materials

Family PACT Orientation & Update Sessions

Required to Become a Family PACT Provider

Provider Resource Line
PHONE: (877) FAMPACT

Family PACT Workshops

Provider Resource Line
PHONE: (877) FAMPACT

Medi-Cal Training

Telephone Service Center
PHONE: (800) 541-5555

Family PACT Provider Application Forms

Telephone Service Center
PHONE: (800) 541-5555

Hap Cards

Telephone Service Center
PHONE: (800) 541-5555

Family PACT Client Education Materials Orders

For Enrolled Family PACT Providers

Telephone Service Center
PHONE: (800) 541-5555

Client Information and Referral

Family PACT Client Information and Referral

(English, Spanish, Vietnamese, Mandarin, Hmong, and Cambodian)
Program Benefits, Reproductive Health Information, Family PACT Provider Locator

Client Information & Referral Line
PHONE: (800) 942-1054