

IMPORTANT ANNOUNCEMENT

With the implementation of the National Drug Code (NDC) reporting requirements on April 1, 2009, many providers are experiencing a large volume of claim denials. Providers are reminded that the NDCs must be submitted in the 11-digit format. If an NDC on the package is not in this format, the NDC on the claim must be zero-filled to complete the requirement.

Example:

Package Number	Zero Fill	11-digit NDC
2-22-2	00002-0022-02	00002002202

For more information, please refer to [NDC Reporting Requirements](#) section of the Medi-Cal web site.

Some providers elect to purchase drugs and contraceptive supplies in bulk, and use an outside entity to repackage the items. Providers who use “repackagers” are reminded that:

- The manufacturer’s NDC must be retained on the container or package labels.
- Medi-Cal will only recognize the NDC on file with the FDA, which belongs to the product manufacturer.
- Only those products manufactured by companies participating in the federal Medicaid rebate program will be reimbursable. A list of manufacturers participating in the rebate program, which changes periodically, is available in the [Drugs: Contract Drugs List Part 5 – Authorized Manufacturer Labeler Codes](#) section of the Medi-Cal Part 2 pharmacy manual.
- Drugs and contraceptive supplies reimbursable under the Family PACT are listed in the Pharmacy and Clinic Formulary section of the PPBI manual.

A bulletin article is forthcoming regarding this issue. Questions regarding NDC reporting on claims and/or denials should be directed to the EDS Telephone Service Center at 1-800-541-5555.