

Tips for Referring and Rendering Providers

The Referring Family PACT Provider

Family PACT providers are required to provide all Family PACT services. The provider shall have an established referral arrangement with other Family PACT or Medi-Cal providers for services not provided on site or if there is insufficient volume to ensure and maintain a high skill level.

Contraceptive methods that may be provided by referral are:

- Contraceptive implant(s)
- Intra-Uterine Contraceptives (IUCs)
- Diaphragm
- Cervical cap
- Fertility Awareness Methods (FAM)
- Female and male sterilizations

Other services and procedures that may be provided on site or by referral are:

- Complications of primary family planning methods
- Complications of secondary STI (sexually transmitted infection) treatments
- Complications of UTI and Dysplasia treatments
- Screening Mammography

Referrals shall be provided to appropriate resources for needed primary care, prenatal care, adoption, pregnancy termination, anonymous HIV testing and psychosocial services not covered by this program.

How to make a successful referral

1. Establish relationships with providers for client referrals. Provide them with information about services, billing procedures and limits of the program.
2. Assist client with making an appointment.
3. Provide medical records information to the rendering provider.
4. In order for the rendering provider to be reimbursed by Family PACT, they need specific information from the referring Family PACT Provider including:
 - Referring provider's National Provider Identifier (NPI);
 - S-Code primary diagnosis and any secondary diagnosis which may apply to the care being provided to the client;
 - Client's HAP Card number
5. For Sterilization procedures, provide a copy of the Sterilization Consent Form (PM 330) to the rendering provider who will perform the procedure.

Tips for Referring and Rendering Providers (cont)

The Rendering Medi-Cal Provider

1. Rendering providers may claim covered services delivered to Family PACT clients by submitting the following additional information on their Medi-Cal claim:
 - The referring provider's NPI;
 - S-Code primary diagnosis and secondary diagnosis that may apply;
 - Client's HAP Card number

Claims submission is subject to Medi-Cal timeliness and guidelines.

If providing sterilization services (tubal ligation and/or vasectomy) to Family PACT clients, the consent form (which is the same as the Medi-Cal sterilization consent form) needs to be attached to the claim. Clients sign a PM 330 (the Family PACT sterilization consent form), a copy of which is kept in the client's file.

For more program information, please contact:
Office of Family Planning
(916) 650-0414