



Family PACT Program Overview and Provider Enrollment

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Family PACT Program Overview

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What IS Family Planning, Access, Care, and Treatment Program?



What IS Family PACT?

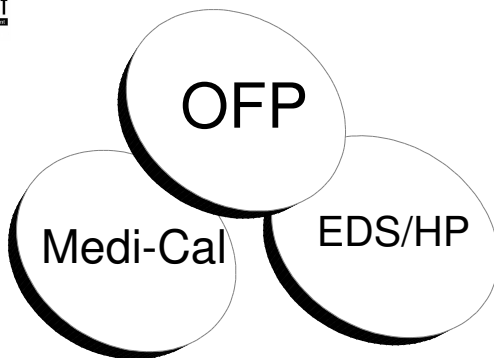
- **Established in 1996 by California Legislature to:**
Provide comprehensive clinical family planning and reproductive health services at no cost to California's low-income residents of reproductive age
- State and Federally funded program
 - 12/99: CMS granted a Medicaid 1115 Family Planning Demonstration waiver
 - Federal funds reimburse approximately 72% of family planning services provided by the program. State General Fund reimburses the balance of services.



Family Planning Reproductive Health Services

Goal – Expand access to services to:

- Manage reproductive capacity
 - Prevention of unintended pregnancy
 - Planning and spacing of pregnancy
- Maintain optimal reproductive health
 - Prevention of reproductive tract disease





Comprehensive Family Planning

- Scope of services includes:
 - Primary family planning benefits related to family planning methods
 - Secondary benefits, including diagnosis and treatment of certain sexually transmitted infections, and diagnosis of urinary tract infections and pre-invasive cervical lesions
 - Interventions for the management of complications related to a contraceptive method
- Delivered with client-centered education and counseling

PPBI, Section Title: Family PACT Program Overview



Health Access Program

- Family PACT introduced the Health Access Program
- First program to include onsite client enrollment system
- A teal blue colored HAP card identifies Family PACT clients



Family PACT Operations

- Annual program costs (FY 07/08): \$481 million
- Serving 1.67 million clients in 07/08
 - 11% male
 - 20% adolescents
- 2,152 enrolled clinician provider entities
 - 1,312 private provider entities
 - 831 public provider entities
- Majority of clients served by public providers
 - 70% clients served by public providers
 - 32% clients served by private providers



Cost Savings

- Family PACT saved over \$1.1 billion in public expenditures (medical care, income support, and social services) up to 2 years after a birth
- Saved over \$2.2 billion in public expenses up to 5 years after birth.

Time Frame (CY 2002)	Total Costs Averted	Ratio
Two Years Following Birth	\$1.1 billion	\$2.76
Five Years Following Birth	\$2.2 billion	\$5.33



Who's Eligible?

- California resident
- 200% FPL (determined by family size and income)
- At risk of pregnancy or causing pregnancy
- Women (up to age 55), Men (up to age 60)
- No other source of health care for family planning services, or meet Other Health Care (OHC) criteria
- Providers enroll clients onsite and provide service the same day

PPBI, Section Title: Client Eligibility Determination



Program Standards

- Program Standards:
 - Informed Consent
 - Confidentiality
 - Linguistic and Cultural Competence
 - Access to Care
 - Availability of Covered Services
 - Clinical and Preventive Services
 - Education and Counseling Services

PPBI, Section Title: Family PACT Program Standards



Primary Diagnosis S-Codes

- S10: Oral Contraceptive, Patch, Ring
- S20: Contraceptive Injections
- S30: Contraceptive Implants
- S40: Intrauterine Contraception
- S50: Barrier/Fertility Awareness Method
- S60: Pregnancy Testing Only
- S70: Female Sterilization
- S80: Vasectomy

PPBI Section Title, Diagnosis: Coding Primary Diagnosis S-code



Family PACT Benefits

As specified for *each* method of family planning, as medically necessary, Family PACT covers

- Office visits
 - Evaluation and management (E/M)
 - Education and Counseling (E&C)
- Procedures
- Laboratory Tests
- Supplies
- Medications
- Complication management



Provider Responsibility

- Onsite client eligibility, enrollment and certification
- Adherence with Program Standards
- Record keeping



Family PACT is Not...

- Family PACT is *not* a comprehensive primary care program
- Family PACT does *not* cover
 - Gynecologic evaluation or treatment for conditions *unrelated* to contraception or STIs
 - Prenatal or post-partum care
 - Abortion services
 - HIV or hepatitis treatment
 - Hepatitis laboratory testing or vaccine
 - Services beyond stated FPACT benefits



Policies, Procedures, and Billing Instruction Manual (PPBI) and Family PACT Update Bulletin

Manual Features

- **Medi-Cal Manual Format and Style (alphabetical)**
- **Unique section titles with locator keys to quickly identify sections of interest**
- **Provider manuals, monthly Family PACT Update bulletins and manual replacement pages are available online at no cost at www.medi-cal.ca.gov or www.familypact.org**



Provider Support Services

- Educational & Marketing Materials
- Web Sites
 - www.familypact.org
 - www.medi-cal.ca.gov
- Regional Workshops, Audio Teleconferences, Web-Based Seminars, & On-line Modules
- EDS Telephone Service Center
 - 1-800-541-5555
- Family PACT Provider Resource Line
 - 1-877-FAMPACT
- OFP Family PACT Mailbox
 - www.fampact@cdph.ca.gov



Client Assistance Resources

- Toll-Free Number for Provider Locations and Prerecorded Information regarding Contraceptive Methods and STI's.
 - 1-800-942-1054
- Internet Provider Locator Engine
- Client Education Materials
www.familypact.org



Why Be a Family PACT Provider?

- Addition to services currently offered
- Opportunity to expand care to current clients
- Increase client population base
- Resources available for providers, staff and clients



Provider Enrollment

Robert Shorter
Office of Family Planning
Health Program Specialist I



Provider Enrollment Process

- Be enrolled in Medi-Cal
- Attend an Orientation and Update (O&U) session [W&I Code 24005(k)] and
- Receive O&U Certificate of Attendance which must be signed by the authorized practitioner



Certificate of Attendance



Certificate of Attendance
California Family PACT Program
(Planning, Access, Care and Treatment)



Family PACT Provider Orientation and Update Session

This original Certificate must be returned to California Department of Public Health, Office of Family Planning, Family PACT Provider Enrollment along with completed Application Forms in order to enroll in the Family PACT Program. Retain the attached copy for your records.

Legal Provider Name	National Provider Identifier (NPI)
Service Site Street Address	Name of Practitioner Authorized to Receive Certificate of Attendance (Please Print)
Service Site City, State, Zip Code	Signature of Authorized Practitioner
State Representative	Date

California Department of Public Health, Office of Family Planning
(Certificate valid for one year from issue date)

OPF June 2008 No. 1000



Provider Enrollment Process

Tips to Submitting a Complete Application

- Family PACT enrollment forms are available at www.familypact.org or you can call FPACT Enrollment and ask us to send you one
- Information on Family PACT application must be the same as the information in Medi-Cal's Provider Master File
- Submit Original Certificate of Attendance with application
- Keep a copy of all documents submitted for your records



Provider Enrollment Process

The application package consists of:

- Family PACT Application – CDPH 4468
- Family PACT Agreement – CDPH 4469
- Practitioner Agreement(s) – CDPH 4470
(Not required for CMM, FQHC, RHC, IHC & government agencies)
- Disclosure Statement – CDPH 4471
 - (Read instructions carefully)
- **Include documentation:**
 - Original signed Certificate of Attendance
 - Copies of Licenses, Tax ID, etc.



Provider Enrollment Process

■ Mail Application Package to:

California Department of Public Health
MCAH/OFP
Family PACT Provider Enrollment
1615 Capitol Avenue, MS 8400
P.O. Box 997420
Sacramento, CA 95899-7420



Provider Enrollment Process

Tools to assist you with the provider enrollment process:

- Provider Enrollment Frequently Asked Questions handout in the orientation and update packet
- Provider Enrollment Checklist on the Family PACT website, on the Provider Enrollment Forms page
- For assistance, contact **Robert Shorter, Provider Enrollment at (916) 324-0389**



Provider Enrollment Process

Application approved, you will receive:

- Letter confirming enrollment and the effective date
- Starter Kit
- Initial supply of HAP cards and Client Eligibility Forms

Application denied, you will receive:

- Your application with a letter from Family PACT Provider Enrollment



Provider Enrollment Process

■ Change in Designation:

- Solo Provider to Group Provider
- Group Provider to Community Clinic
- Community Clinic (CMM) to Federally Qualified Health Center (FQHC), Rural Health Center (RHC) or Indian Health Center (IHC)

You will be required to re-enroll.



Thank you!

For questions contact:

- Mari Taylan-Arcolego at (916) 650-0450 or mari.taylan@cdph.ca.gov
- Robert Shorter at (916) 324-0389 or robert.shorter@cdph.ca.gov

Visit the Family PACT website at www.familypact.org
