

Client Education and Counseling Materials

Are provided at no-cost to Family PACT Providers
Can be ordered after you receive your initial HAP Card shipment

Tips for Successfully Ordering Client Education and Counseling Materials **Incomplete/incorrect forms will be faxed back for completion/correction**

1. Always check the web site (www.FamilyPACT.org, Providers, Client Education Materials subpage) to see if there is a new order form. The order form is updated as new materials are added to the inventory.
2. “Provider Number” is the NPI number that is associated with Family PACT.
This is the number you use to submit claims.
3. “Registered Provider Name” is the name associated with that NPI.
This is either the business name or legal name listed on your Medi-Cal and Family PACT applications.
4. “Ship to Site Address” is your service address.
This is the site address. We are unable to deliver to P.O. Boxes.
5. “Attn” is the name of the person who is expecting the materials.
6. “Dept” is department of the person expecting the materials to be sure it is delivered correctly.
If you are a small office, use their title as the department.
7. “Phone Number” is your direct phone number if we have questions about the order.
8. “Fax Number” is your fax number if completion or corrections are needed.
9. “Contact Person” is someone we can contact.
This may be the same person who is listed under “Attn” – someone who knows the order is being placed and who can talk about the order, if there are any issues.
10. Order all materials (except posters) in increments of 50.
11. Order posters in increments of 1.
12. Order enough materials to last you 4-6 months.
13. Fax your order form to:
HP Enterprise Services, Family PACT Warehouse (888) 723-3667

Questions? Please call the HP Enterprises Telephone Service Center (800) 541-5555.

California Department of Public Health
 Office of Family Planning
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FAX ORDER FORM
 Revised 8/2010



Order Date: ____/____/____

Provider # _____
 (Required)

Provider Name: _____

Ship to Address: _____
 (No P.O. Boxes)

City, State, Zip: _____

Attn: _____ Dept: _____
 (Required) (Required)

Phone: () _____ Ext: _____
 (Required)

Fax: () _____ Contact Person: _____
 (Required)

ISSUE NUMBER: _____
Provider Type: _____
FOR OFFICE USE ONLY



All Materials Distributed By
 HP Enterprise Services
 Fax: (888) 723-3667
 Phone: (800) 541-5555

The following items include: Information Sheets, Wallet Cards, Pamphlets, Brochures and Posters. To order, please complete below.

All items are available in increments of 50 each (except for posters). You must indicate the number of items you are ordering in the *Quantity* column. Example: 50, 100, 200.

<u>Title</u>	<u>Item #</u>	<u>Qty.</u>	<u>Title</u>	<u>Item #</u>	<u>Qty.</u>
Are You Ready For Baby Booklet-ENG	OF4026	_____	Chlamydia Pamphlet - ENG	OF2701	_____
Are You Ready For Baby Booklet-SPN	OF4027	_____	Chlamydia Pamphlet - SPN	OF2702	_____
Birth Control:It's Up to Me Booklet-ENG	OF4017	_____	Chlamydia Pamphlet - CHN	OF4080	_____
Birth Control:It's Up to Me Booklet-SPN	OF4018	_____	Chlamydia Pamphlet - KOR	OF4081	_____
BV-Bacterial Vaginosis Pamphlet-ENG	OF4104	_____	Chlamydia Pamphlet - VIET	OF4082	_____
BV-Bacterial Vaginosis Pamphlet-SPN	OF4105	_____	Chlamydia Pamphlet - RUS	OF4083	_____
BV-Bacterial Vaginosis Pamphlet-CHN	OF4106	_____	Choose/BC Method Info Sheet - ENG	OF4068	_____
BV-Bacterial Vaginosis Pamphlet-KOR	OF4107	_____	Choose/BC Method Info Sheet - SPN	OF4069	_____
BV-Bacterial Vaginosis Pamphlet-VIET	OF4108	_____	Choose/BC Method Info Sheet - CHN	OF4070	_____
BV-Bacterial Vaginosis Pamphlet-RUS	OF4109	_____	Choose/BC Method Info Sheet - KOR	OF4071	_____
Candidiasis Pamphlet - ENG	OF4110	_____	Choose/BC Method Info Sheet - VIET	OF4072	_____
Candidiasis Pamphlet - SPN	OF4111	_____	Choose/BC Method Info Sheet - RUS	OF4073	_____
Candidiasis Pamphlet - CHN	OF4112	_____	Condom/Spermicides Info Sheet - ENG	OF2573	_____
Candidiasis Pamphlet - KOR	OF4113	_____	Condom/Spermicides Info Sheet - SPN	OF2574	_____
Candidiasis Pamphlet - VIET	OF4114	_____	Condom/Spermicides Info Sheet - CHN	OF4032	_____
Candidiasis Pamphlet - RUS	OF4115	_____	Condom/Spermicides Info Sheet - KOR	OF4033	_____
			Condom/Spermicides Info Sheet - VIET	OF4034	_____
			Condom/Spermicides Info Sheet - RUS	OF4035	_____

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<u>Title</u>	<u>Item #</u>	<u>Qty.</u>	<u>Title</u>	<u>Item #</u>	<u>Qty.</u>
<u>Consent Forms:</u>			Essure Info Sheet - KOR	OF4129	
General - ENG	OF4146	_____	Essure Info Sheet - VIET	OF4130	_____
General - SPN	OF4147	_____	Essure Info Sheet - RUS	OF4131	_____
General - CHN	OF4148	_____	Family PACT Brochure - ENG	OF3009	_____
General - KOR	OF4149	_____	Family PACT Brochure - SPN	OF3010	_____
General - VIET	OF4150	_____	Family PACT Brochure - CHN	OF4171	_____
General - RUS	OF4151	_____	Family PACT Brochure - KOR	OF4172	_____
Implant Removal - ENG	OF2645	_____	Family PACT Brochure - VIET	OF4173	_____
Implant Removal - SPN	OF2646	_____	Family PACT Brochure - RUS	OF4174	_____
Implant Removal - CHN	OF4132	_____	Female Condom Info Sheet - ENG	OF2571	_____
Implant Removal - KOR	OF4133	_____	Female Condom Info Sheet - SPN	OF2572	_____
Implant Removal - VIET	OF4134	_____	Female Condom Info Sheet - CHN	OF4028	_____
Implant Removal - RUS	OF4135	_____	Female Condom Info Sheet - KOR	OF4029	_____
IUC - ENG	OF2618	_____	Female Condom Info Sheet - VIET	OF4030	_____
IUC - SPN	OF2619	_____	Female Condom Info Sheet - RUS	OF4031	_____
IUC - CHN	OF4142	_____	Folic Acid Is Good For Me - ENG	OF4023	_____
IUC - KOR	OF4143	_____	Folic Acid Is Good For Me - SPN	OF4025	_____
IUC - VIET	OF4144	_____	Folic Acid Is Good For Me-ENG Afr.Am	OF4024	_____
IUC - RUS	OF4145	_____	Genital Herpes Pamphlet - ENG	OF2705	_____
IUC Removal - ENG	OF4136	_____	Genital Herpes Pamphlet - SPN	OF2706	_____
IUC Removal - SPN	OF4137	_____	Genital Herpes Pamphlet - CHN	OF4088	_____
IUC Removal - CHN	OF4138	_____	Genital Herpes Pamphlet - KOR	OF4089	_____
IUC Removal - KOR	OF4139	_____	Genital Herpes Pamphlet - VIET	OF4090	_____
IUC Removal - VIET	OF4140	_____	Genital Herpes Pamphlet - RUS	OF4091	_____
IUC Removal - RUS	OF4141	_____	Genital Warts Pamphlet - ENG	OF2707	_____
			Genital Warts Pamphlet - SPN	OF2708	_____
Cystitis Pamphlet - ENG	OF2703	_____	Genital Warts Pamphlet - CHN	OF4092	_____
Cystitis Pamphlet - SPN	OF2704	_____	Genital Warts Pamphlet - KOR	OF4093	_____
Cystitis Pamphlet - CHN	OF4084	_____	Genital Warts Pamphlet - VIET	OF4094	_____
Cystitis Pamphlet - KOR	OF4085	_____	Genital Warts Pamphlet - RUS	OF4095	_____
Cystitis Pamphlet - VIET	OF4086	_____	Gonorrhea Pamphlet - ENG	OF2709	_____
Cystitis Pamphlet - RUS	OF4087	_____	Gonorrhea Pamphlet - SPN	OF2710	_____
EC Pill Info Sheet - ENG	OF3021	_____	Gonorrhea Pamphlet - CHN	OF4076	_____
EC Pill Info Sheet - SPN	OF3022	_____	Gonorrhea Pamphlet - KOR	OF4077	_____
EC Pill Info Sheet - CHN	OF4048	_____	Gonorrhea Pamphlet - VIET	OF4078	_____
EC Pill Info Sheet - KOR	OF4049	_____	Gonorrhea Pamphlet - RUS	OF4079	_____
EC Pill Info Sheet - VIET	OF4050	_____	HIV Facts Pamphlet - ENG	OF4021	_____
EC Pill Info Sheet - RUS	OF4051	_____	HIV Facts Pamphlet - SPN	OF4022	_____
Essure Info Sheet - ENG	OF4126	_____	How to Use a Condom Pamphlet - ENG	OF2021	_____
Essure Info Sheet - SPN	OF4127	_____	How to Use a Condom Pamphlet - SPN	OF2022	_____
Essure Info Sheet - CHN	OF4128	_____			

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Implant Info Sheet - ENG	OF2598	_____	PID Pamphlet - ENG	OF2711	_____
Implant Info Sheet - SPN	OF2599	_____	PID Pamphlet - SPN	OF2712	_____
Implant Info Sheet - CHN	OF4122	_____	PID Pamphlet - CHN	OF4096	_____
Implant Info Sheet - KOR	OF4123	_____	PID Pamphlet - KOR	OF4097	_____
Implant Info Sheet - VIET	OF4124	_____	PID Pamphlet - VIET	OF4098	_____
Implant Info Sheet - RUS	OF4125	_____	PID Pamphlet - RUS	OF4099	_____
Is It Really Love Brochure - ENG	OF4012	_____	Pill Info Sheet - ENG	OF2577	_____
Is It Really Love Brochure - SPN	OF4013	_____	Pill Info Sheet - SPN	OF2578	_____
Is It Really Love Wallet Card - ENG	OF4014	_____	Pill Info Sheet - CHN	OF3018	_____
Is It Really Love Wallet Card - SPN	OF4015	_____	Pill Info Sheet - KOR	OF3020	_____
It's Not Too Late EC Info Sheet - ENG	OF3023	_____	Pill Info Sheet - VIET	OF3019	_____
It's Not Too Late EC Info Sheet - SPN	OF3024	_____	Pill Info Sheet - RUS	OF4043	_____
It's Not Too Late EC Info Sheet - CHN	OF4052	_____	Pill Wallet Card - ENG	OF2074	_____
It's Not Too Late EC Info Sheet - KOR	OF4053	_____	Pill Wallet Card - SPN	OF2075	_____
It's Not Too Late EC Info Sheet - VIET	OF4054	_____	Poster - African-American	OF4007	_____
It's Not Too Late EC Info Sheet - RUS	OF4055	_____	Poster - Consumer Rights - ENG	OF2080	_____
IUD Info Sheet - ENG	OF2575	_____	Poster - Consumer Rights - SPN	OF2081	_____
IUD Info Sheet - SPN	OF2576	_____	Poster - General - ENG	OF4001	_____
IUD Info Sheet - CHN	OF3012	_____	Poster - General - SPN	OF4002	_____
IUD Info Sheet - KOR	OF3014	_____	Poster - HMG	OF4010	_____
IUD Info Sheet - VIET	OF3013	_____	Poster - Male - ENG	OF4005	_____
IUD Info Sheet - RUS	OF4039	_____	Poster - Male - SPN	OF4006	_____
IUD Wallet Card - ENG	OF2070	_____	Poster - Teen - ENG	OF4003	_____
IUD Wallet Card - SPN	OF2071	_____	Poster - Teen - SPN	OF4004	_____
Mammogram Info Sheet - ENG	OF4152	_____	Poster- CAM	OF4009	_____
Mammogram Info Sheet - SPN	OF4153	_____	Poster- FIL	OF4008	_____
Mammogram Info Sheet - CHN	OF4154	_____	Poster- VIET	OF4011	_____
Mammogram Info Sheet - KOR	OF4155	_____	Ring Info Sheet - ENG	OF4062	_____
Mammogram Info Sheet - VIET	OF4156	_____	Ring Info Sheet - SPN	OF4063	_____
Mammogram Info Sheet - RUS	OF4157	_____	Ring Info Sheet - CHN	OF4064	_____
Panel Card - ENG	OF3001	_____	Ring Info Sheet - KOR	OF4065	_____
Panel Card - SPN	OF3002	_____	Ring Info Sheet - VIET	OF4066	_____
Panel Card - CHN	OF3006	_____	Ring Info Sheet - RUS	OF4067	_____
Panel Card - KOR	OF3005	_____	Sex/Health Info for Men Booklet - ENG	OF3025	_____
Panel Card - VIET	OF3003	_____	Sex/Health Info for Men Booklet - SPN	OF3026	_____
Panel Card - RUS	OF4170	_____	Shot Info Sheet - ENG	OF2602	_____
Patch Info Sheet - ENG	OF4056	_____	Shot Info Sheet - SPN	OF2603	_____
Patch Info Sheet - SPN	OF4057	_____	Shot Info Sheet - CHN	OF3015	_____
Patch Info Sheet - CHN	OF4058	_____	Shot Info Sheet - VIET	OF3016	_____
Patch Info Sheet - KOR	OF4059	_____	Shot Info Sheet - KOR	OF3017	_____
Patch Info Sheet - VIET	OF4060	_____	Shot Info Sheet - RUS	OF4047	_____
Patch Info Sheet - RUS	OF4061	_____	Shot Wallet Card - ENG	OF2558	_____
			Shot Wallet Card - SPN	OF2559	_____
			STD Facts Pamphlet - ENG	OF2025	_____
			STD Facts Pamphlet - SPN	OF2026	_____

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<u>Title</u>	<u>Item #</u>	<u>Qty.</u>	<u>Title</u>	<u>Item #</u>	<u>Qty.</u>
STD What you Need to Know - ENG	OF2532	_____	Trichomoniasis Pamphlet - ENG	OF4116	_____
STD What you Need to Know - SPN	OF2533	_____	Trichomoniasis Pamphlet - SPN	OF4117	_____
STI Oral Sex - ENG	OF4158	_____	Trichomoniasis Pamphlet - CHN	OF4118	_____
STI Oral Sex - SPN	OF4159	_____	Trichomoniasis Pamphlet - KOR	OF4119	_____
STI Oral Sex - CHN	OF4160	_____	Trichomoniasis Pamphlet - VIET	OF4120	_____
STI Oral Sex - KOR	OF4161	_____	Trichomoniasis Pamphlet - RUS	OF4121	_____
STI Oral Sex - VIET	OF4162	_____	What/Know/Abnormal Pap Booklet - ENG	OF2667	_____
STI Oral Sex - RUS	OF4163	_____	What/Know/Abnormal Pap Booklet - SPN	OF2668	_____
STI Testing - ENG	OF4164	_____	You Can Make a Difference Pamphlet-ENG	OF2590	_____
STI Testing - SPN	OF4165	_____	You Can Make a Difference Pamphlet-SPN	OF2591	_____
STI Testing - CHN	OF4166	_____	Your Colposcopy Exam Booklet - ENG	OF2769	_____
STI Testing - KOR	OF4167	_____	Your Colposcopy Exam Booklet - SPN	OF2770	_____
STI Testing - VIET	OF4168	_____	Your Pelvic Exam Booklet- ENG	OF2767	_____
STI Testing - RUS	OF4169	_____	Your Pelvic Exam Booklet - SPN	OF2768	_____
Syphilis Pamphlet - ENG	OF2713	_____			
Syphilis Pamphlet - SPN	OF2714	_____			
Syphilis Pamphlet - CHN	OF4100	_____			
Syphilis Pamphlet - KOR	OF4101	_____			
Syphilis Pamphlet - VIET	OF4102	_____			
Syphilis Pamphlet - RUS	OF4103	_____			

We encourage that you order a 4-6 months supply at one time. Please fax your order forms to (888) 723-3667. Do not call in your orders. To obtain a copy of the order form, access our website at www.familypact.org or contact HP Enterprise Services at (800) 541-5555.