

The 1-2-3s of Family PACT Provider Enrollment

1. Applying to become a Family PACT Provider:

- Must be a Medi-Cal provider with an NPI number.
- Must attend a mandated “Family PACT Orientation and Update Session” and receive a *Certificate of Attendance*. For a list of scheduled Family PACT Orientation and Update Sessions, call the **Provider Resource Line at 1-877-FAMPACT** or go to the Family PACT web site at www.familypact.org.
- Keep Medi-Cal’s Provider Master File current (address, phone number, clinicians in the practice, etc.). All changes must be reported to Medi-Cal.
- Complete the Family PACT Application forms which are available in the Family PACT web site at www.familypact.org and submit Application along with *Certificate of Attendance* to:

California Department of Public Health
Office of Family Planning
Family PACT Provider Enrollment
1615 Capitol Avenue, MS-8400
P.O. Box 997420
Sacramento, CA 95899-7420

2. If Application is Approved:

- Will receive a letter indicating the effective date of enrollment in Family PACT. Providers cannot bill for Family PACT services rendered prior to this date.
- Will receive Health Access Program (HAP) Cards and Client Eligibility Certification (CEC) forms from EDS.
- Please allow approximately eight weeks to receive these items.
- Assistance is available for client enrollment procedures, claims submission, education and counseling skills. For more information, call the **Provider Resource Line at 1-877-FAMPACT**.

3. Status of Application or Need Assistance:

- To check the status of your application call (916) 324-0389 and ask for Family PACT Provider Enrollment.
- If the Application is incomplete or the information does not match the Provider Master File, the application will be returned. It is the provider’s responsibility to keep their information with Medi-Cal current. For more information, go to Medi-Cal’s web site at www.medi-cal.ca.gov