



MARK B HORTON, MD, MSPH  
Director

State of California—Health and Human Services Agency  
California Department of Public Health



ARNOLD SCHWARZENEGGER  
Governor

July 31, 2009

Dear Family PACT (Planning, Access, Care, and Treatment) Provider:

The California Department of Public Health, Office of Family Planning (OFP) presents the next release of the Family PACT Program *Provider Profiles*.

This represents the ninth semi-annual release of the profiles in hard-copy. In an effort to be proactive in this time of budgetary constraints, we would like to encourage you to go “paperless” by accessing and downloading future profiles from the Family PACT Web site at [www.familypact.org](http://www.familypact.org) and opting out of receiving these printed documents by mail. When you elect to do so, OFP will send an e-mail to alert you when the next release of the profiles is available. To help OFP contain costs for printing and mailing, please use the enclosed Provider Response Form to complete your request to go “paperless.”

**At this time, you will not receive an individualized Provider Profile because there were insufficient Family PACT claims data from your practice to produce a report.**

The current profile reflects activity from January 1, 2007 through December 31, 2008. In order for data to be statistically valid, the cohort of providers selected to receive profiles must have served more than 50 individual Family PACT clients in one of the six-month periods being reported. Having fewer than 50 clients in six months makes data less useful for reporting purposes and indicators of practice patterns difficult to validate. If your Family PACT client base is greater than 50 clients in a six-month reporting period, you will receive profile(s) in the future.

Program data are monitored by OFP through contracts with the University of California, San Francisco, Bixby Center for Global Reproductive Health, and with Electronic Data Systems. Data sources include provider enrollment, client enrollment, and claims. These data are presented to Family PACT providers in the form of practice profiles with the expectation that feedback will be useful in utilization management and clinical quality improvement. The profiles are designed to present a picture of a practice *in relation to peers* who participate in the Family PACT Program.

For your information, data on the Family PACT Program *as a whole* by public sector (governmental, non-profit, and community clinic providers) and private sector is enclosed. This may be useful to you in observing how your peers in this program are performing and in considering an assessment of your practice patterns. Detailed interpretations, methodology, and Frequently Asked Questions are posted on the Family

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PACT Web site. Also on the Web site is the statewide profile with an additional indicator, Pregnancy Tests per 100 Family PACT Encounters.

Please complete the enclosed Provider Response Form to indicate your preference for “paperless” profiles, to update contact information including your e-mail address, and to indicate if you wish to have one-to-one contact with OFP.

If you have questions or comments not addressed in the Response Form or on the Web site, you may contact OFP by calling (916) 650-0414, or by e-mailing to: [fampact@cdph.ca.gov](mailto:fampact@cdph.ca.gov).

Sincerely,

**ORIGINAL SIGNED BY**

Laurie Weaver, Chief  
Office of Family Planning

**ORIGINAL SIGNED BY**

Michael S. Policar, M.D., M.P.H.  
Chair, Family PACT Clinical Practice  
Committee

Enclosures