

# Family PACT Overview

## About Family PACT

Family PACT is California's innovative approach to provide comprehensive family planning services to low-income women and men. The goals of this public health program are to promote optimal reproductive health and to reduce unplanned pregnancy by lowering the barriers that many women and men with unmet need face in obtaining family planning services. The program fills a critical gap in health care for under-insured and uninsured Californians.

## Background

In 1996, California enacted legislation to create Family PACT, a reproductive health program for clinical family planning services. The Family PACT Program is administered by the Department of Public Health - Office of Family Planning. The Department of Health Care Services manages the State's Medicaid Program (Medi-Cal) and is responsible for provider enrollment, claims processing and responding to the public's questions regarding these issues. The program provides family planning services based on medical necessity.

## Family PACT Providers

Family PACT has increased access to family planning services by expanding the provider network. By the beginning of 2002, there were more than 2,700 clinic and private practice clinician provider entities enrolled as Family PACT providers. Family PACT clinician providers include private physicians in individual or group settings, nonprofit community-based clinics, OB/GYNs and physicians representing general practice, family practice, internal medicine and pediatrics. Medi-Cal licensed pharmacies and laboratories also participate by referrals from enrolled Family PACT clinicians.

## Provider Enrollment & Reimbursement

Licensed Medi-Cal providers in good standing are eligible to serve clients once they have attended a mandatory Provider Orientation and Update Session and have an accepted Application and Enrollment Agreement. Licensed Medi-Cal pharmacies and laboratories are not required to submit an Application and Agreement or attend an Orientation Session. Reimbursement is generally consistent with California's Medi-Cal fee-for-service rates. Payment is limited to services defined by the program.

## Client Eligibility & Enrollment

Family PACT clients are female and male residents of California with a family income at or below 200 percent of the federal poverty level with no other source of family planning coverage. Clients are individuals with a medical necessity for family planning services who do not have Medi-Cal and do not have access to health insurance. Medi-Cal clients with an unmet share of cost may also be eligible. Eligibility determination and enrollment are conducted at the provider's office with point of service activation of a client membership card.

## Client Benefits & Services

Family PACT provides comprehensive family planning services to women and men including all FDA approved forms of contraception, emergency contraception, pregnancy testing with counseling, preconception counseling, male and female sterilization, limited infertility services, sexually transmitted infection testing and treatment, cancer screening, and HIV screening. Individual client reproductive health education and counseling is an ongoing component of all services.